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For more additional video information please review our complete FAQs pdf
ADDITIONAL FAQs PDF

21. Can I post my video to Facebook, Youtube, my business website or share with others?

The answer depends on whether you purchased Standard or Premium videos.

The following 2 FAQs should answer any questions on this topic:

1. [What are licensing rights and what usage rights are granted when I buy video from you?](#)
 2. [What's the difference between Personal Use and Business Use licenses and when are each needed?](#)
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22. How long after a trial can I buy video from that trial?

Trial video will be available for sale only for 3 WEEKS after each individual trial.

After that purchasing deadline, all video from that trial is deleted and hence no longer available for sale.

See the main page for a [list of trials where video is currently for sale](#); that's where you can also find the purchasing deadlines for each of those trials.

The reason for this policy is due to space constraints. I capture high resolution videos, which require a lot of memory. And since I video at a lot of Nosework and other scent sport venues every year, my digital storage space fills up quickly. I also make back-up copies of my digital trial video to guard against storage drive failures. And since digital storage space is not free, I must discard videos and photos that are over a few months old, in order to free up space for my next photography or video assignment.

And when you purchase videos of your searches, be certain to DOWNLOAD THEM NO LATER THAN 3 WEEKS AFTER THEY ARE EMAILED TO YOU, and verify that you can find them on your computer, and also be certain to make separate back-up copies of them prior to that deadline as well. This is because I will be deleting them from my download site 3 weeks after they are sent to you due to space constraints as well. And once I delete the source files (the trial video I captured), I will not be able to help you replace files that you lost due to a hard drive crash, or that you can't remember where you stored them or that you can't remember where they were downloaded to your hard drive. And after my original source files are deleted I will no longer be able to correct any quality defects either.

23. Do you include your company logo as a watermark on the videos?

Yes. A relatively small, company logo will be added to the bottom right hand corner of the video as a watermark. I ask that it remains on all instances of the video, including if you use it for advertising purposes, or even if you use just a single-frame screenshot from from the video.

24. What happens after I submit my video order form and my payment?

Once you submit both your Video Order Form and payment, Colleen will NOT send you a separate email confirming receipt of either of those, for several reasons:

- (1) PayPal will automatically email you a receipt for your payment,
- (2) You'll be automatically directed to a page acknowledging receipt of your Video Order Form once you submit it, and
- (3) Both of those systems automatically notify Colleen when a payment and when an order form are submitted.

And once both your order form and payment are both received, your order will be added to Colleen's video processing queue and she will send you an email with instructions on how to download them once she has finished editing them.

See the FAQ "[How long will it take to receive my videos?](#)" and "[How is the trial video delivered?](#)" or other FAQs on this page (scroll up to the top of the page) for answers to additional questions.

If you ordered your video to be delivered via Thumbdrive, Colleen will send you an email when they are placed in the mail.

25. How can I purchase NACSW trial videos of other dog/handler teams?

Per NACSW rules, Colleen is permitted to distribute NACSW trial video ONLY to the dog's owner for any NACSW trial. So, if you wanted to purchase video of a dog/handler team, for a dog that you don't own, you could still pay for it, but you'd need to obtain the trial video directly from the dog owner.

Here are a few examples where someone might want to use this approach:

A. If you'd like to buy NACSW trial video of a dog that is not your own, to give as a gift to the dog's owner, you may pay Colleen for the video but you couldn't deliver the video to the owner yourself. Colleen would instead need to deliver the video directly to the dog's owner, per NACSW rules; but you could still notify the dog's owner of your gift prior to Colleen delivering the video. Just let Colleen know via email or her [Contact Colleen](#) form that you'd like to do that so you two can coordinate timing.

B. If you are a dog trainer or dog breeder, and would like to include trial video of one of your students, or of a dog bred by you, on your business webpage, you could pay for the Premium video, but the dog's owner would need to distribute the video you bought to you (since Colleen would be obligated to distribute that video directly and only to the dog's owner per NACSW rules). You would just need to make prior arrangements with Colleen and the dog's owner before making your purchase (you can send an email to Colleen via her gmail address if you have it; otherwise you can use her [Contact Colleen](#) form on this website).

C. If you are a dog trainer, and you'd like to watch the trial video of one of your students but your student is NOT planning on buying the video, you could pay Colleen directly for the video, and you'd also need to make prior arrangements with the dog's owner to receive the video from him/her once you paid for it, since NACSW only permits Colleen to distribute video directly to a dog's owner, and no one else. Just let Colleen know via email or her [Contact Colleen](#) form that you're utilizing this approach.